

CASE STUDY

Optimizing Carrier Services: Wilton Public Schools Partners with Catalyst Group for Operational Excellence



Objectives

Wilton Public Schools aimed to reduce unnecessary costs and improve oversight of their voice and internet services. Their goal was to gain a clearer understanding of their carrier landscape to enhance efficiency and better support their mission: education.



Challenges

Wilton Public Schools faced inefficiencies stemming from unaccounted-for voice and internet lines that inflated monthly costs. The absence of a clear picture of their carrier environment and the need for a more efficient oversight of their operations.



Solutions

Catalyst Group conducted a comprehensive carrier services audit. We reviewed invoices and contracts to identify active services, analyzed usage to uncover obsolete lines, and created a service dashboard offering a clear overview of all costs.

Business Outcomes

Cost Savings

Catalyst Group identified and eliminated outdated voice and internet lines, resulting in a savings of \$3,700 per month, equivalent to \$44,400 annually.

Enhanced Transparency

The newly created dashboard offered Wilton Public Schools a clear and actionable overview of their carrier services.

Streamlined Operations

With up-to-date and accurate information, Wilton can now make informed decisions to prevent overspending and ensure efficient resource allocation.



"Through their expertise, Catalyst Group achieved substantial cost savings and provided clear, actionable insights to optimize our telecommunication services"

Erik Haakonsen

Director of IT