

WHY CATALYST GROUP

Simplified IT. Delivered

Practice Areas

Connectivity

SD-WAN is changing the way IT managers are optimizing performance and reliability.

Cloud Services

Evaluate which apps should migrate to the cloud.

Cybersecurity

Find out if your network is vulnerable to hacking and cyberattacks.

Unified Communications

Discover how a cloud-based phone system can benefit your business.

Mobility Management

Improve efficiency and lower your costs with mobility management tools.

Telecom Audit

Risk free assessment to identify hidden costs and overbilling.

We're Defined By One Thing, Our Customers' Success

Today's IT leaders face a number of challenges when it comes to the carrier landscape, from navigating a sea of mergers and consolidations, to staying on top of service delivery deadlines, unforeseen outages, and confusing bills, to leveraging the right technology at the right cost.

Trusted Advisors

We empower businesses, with thoughtful advice and hassle-free support.

We Make The Complex Simple

Single solution or multiple providers, we source and manage it all as a single point of contact with less finger pointing and headaches.

Vendor Agnostic

We help guide our customers through the global maze of service providers. The only thing that changes is now you have a partner and advocate on your side.

Transformation

Shift traditional business practices and processes to improve efficiencies, create a more customer-centric business, and drive business transformation to seize market opportunities.

Optimization

Free up budget dollars and create new working capital. We typically find and average of 10%-30% savings. At no cost or obligation.

“We believe the best client experience comes from a partner who is solely focused on support and client success.”

Michelle Berube

Vice President Client Experience
Catalyst Group

Our Unique Support Model

We want to solve the biggest problem in the telecom industry: managing the chaos. CEO's want to align technology with their vision and strategy. IT leaders need to save time so they can focus on critical projects and maximize uptime of applications that power the business. Finance needs to know how every dollar of their telecom budget is spent.

We help businesses design, deploy, and manage their telecom and cloud services taking away the headaches that drain time and resources.

Project Management

Our senior level project management team manages every step of new installations, activation, and all adds, moves, and changes.

Support Tickets

When the time comes to escalate a service ticket with a provider Catalyst Group does all the heavy lifting for you.

Billing Support

Proactive review of the final bill after project completion and assistance with all future billing questions.

Inventory Management

Upon completion of any new projects or changes we provide a concise inventory to maintain accurate billing.

Technology Insights

Proactive advice and insights about today's IT challenges, trends and updates on emerging technology.

Regular Check Ins

Proactive check ins and quarterly business reviews to confirm satisfaction and planning for future needs.

Renewal Dates

Contract renewals can creep up on you, or worse auto renew, so we proactively notify you at regular intervals to review your options.

Professional Services

Tap into our professional project management to streamline the management all your carrier relationships.