

VOICE & POTS TRANSFORMATION

Where Voice Environments Break Down

- Rising costs from outdated or Copper POTS lines are being decommissioned across carrier networks
- Rising costs for legacy POTS and PRI services as providers phase them out
- Limited visibility into active lines, usage, and billing
- Critical systems (alarms, elevators, fax) tied to aging infrastructure
- Service disruptions caused by outdated voice technologies
- Difficulty managing multiple voice solutions across locations
- No clear path to modernize without risk

Modernize Voice Without Disruption

Voice environments are actively changing. Copper networks are being decommissioned, with full shutdowns expected between 2026 and 2029 following FCC direction.

Many organizations are still relying on outdated infrastructure to support critical systems, without a clear plan for what comes next. That creates unnecessary risk, operational gaps, and avoidable costs.

Catalyst Group helps you simplify the transition. Whether replacing POTS lines with PIAB (POTS in a Box), optimizing SIP, or evaluating PRI alternatives, we provide vendor-neutral guidance to ensure continuity, reliability, and cost control.

How We Fix It

- **Voice Audit:** POTS, PRI, SIP, and active lines
- **POTS Replacement:** Transition to PIAB solutions
- **Critical Line Review:** Alarms, elevators, fax, life safety
- **SIP/PRI Optimization:** Right-size and reduce waste
- **Carrier Review:** Improve contracts and lower costs
- **Risk Planning:** Prevent disruption to essential services
- **Implementation Support:** Coordinate install and cutover
- **Ongoing Support:** Manage vendors and performance